



# MACK INDUSTRIES

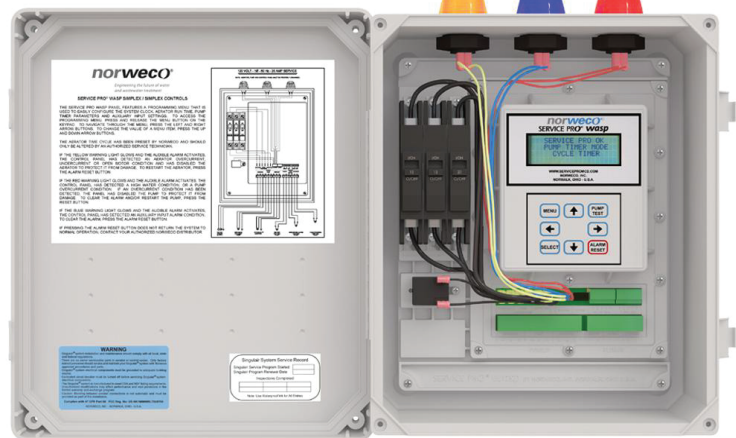
"Quality and Service Since 1932"



Volume 16

## My Panel is in Alarm - What do I do?

Your home has a Norweco Failsafe Panel Installed. In the event of an alarm the system will shut down preventing all waste water from leaving the system. There is a 300 gallon reserve, to reduce discharge water by reducing laundry and dishwasher usage until a service technician can evaluate the cause of the alarm.



The YELLOW LIGHT on top of the panel signifies an Aerator Alarm. Most common cause is debris on the aerator shaft.

The BLUE LIGHT on top of the panel signifies an Auxiliary Alarm. Post air pump, air switch or UV is not operational. UV bulbs last approximately 16,000 hours or 1-2 years.

The RED LIGHT on top of the panel signifies an high water in the dosing chamber. Any alarm condition will cause the pump not to operate. Bad float, bad pump or blocked line.

### Why Choose **MACK INDUSTRIES**?

- Locally Owned and Operated.
- Experienced Technicians.
- Provide maintenance and repairs, not just inspections.
- Over 50 years of experience installing and designing Sewage Treatment Systems.
- Norweco and Jet Distributors.

The panel does contain a reset button in the event of an alarm. Open the panel door and push the button marked reset. If the alarm silences, but the list is still on the panel is now in silence mode - for 24 hours. The alarm condition still exists and will not discharge any water out of the system until the alarm condition is corrected.

**Continued use may cause a back up into your home.**



**Remember, Prevention is the best form of defense!**